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2An act relating to Hope Florida; creating s. 23.40;3providing legislative intent; authorizing the4Office of Hope Florida; defining the terms "Hope5Florida Partner Network," "Hope Navigators,"6"Participant," "Care Plan," and "Hope Line;"7specifying responsibilities of Hope Navigators;8creating the Hope Florida Partner Network;9establishing participant eligibility requirements;10identifying participating state agencies; requiring11designation of a single agency to administer the12Hope Line, external website, and case management13system; providing an effective date.14Section 1. Part IV of Chapter 23, Florida Statutes,16consisting of 23.41, 23.42, 23.43, and 23.44 Florida19Statutes, is created and entitled "Hope Florida."20Section 2. Section 23.40, Florida Statutes, is created21Section 3. Section 23.41, Florida Statutes, is created22to read:2323.40 Hope Florida24Section 3. Section 23.41, Florida Statutes, is created25Section 3. Section 23.41, Florida Statutes, is created26to read:2723.41 Intent and purpose	1	A bill to be entitled
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27 23.41 Intent and purpose	26	to read:
	27	23.41 Intent and purpose

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28	(1) The Legislature creates Hope Florida with the
29	intent to streamline access to support and services to
30	assist Floridians in need in reaching their full potential
31	within their local communities by holistically coordinating
32	care through Hope Navigators.
33	(2) Further, Hope Florida will break down traditional
34	silos and establish a seamless network of supports, managed
35	through a centralized system, and will be comprised of
36	private businesses, nonprofit entities, state agencies, and
37	faith-based organizations to more effectively achieve
38	desired outcomes and sustain long-term results including
39	greater self-sufficiency, community integration, and the
40	reduction of the participant's sole reliance on government
41	programs.
42	(3) Hope Florida is designed to empower and assist
43	Floridians in identifying and achieving immediate,
44	intermediate, and long-term goals and removing barriers to
45	goal achievement through the development and implementation
46	of a Care Plan in partnership with Hope Navigators.
47	Section 4. Section 23.42, Florida Statutes, is created
48	to read:
49	23.42 Office of Hope Florida
50	(1) Within the Executive Office of the Governor shall
51	be created an Office of Hope Florida to facilitate
52	alignment and coordination of state agencies participating
53	in Hope Florida. The head of the office is the Director of
54	the Office of Hope Florida. The Director of the Office of

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55	Hope Florida shall be appointed by and shall serve at the
56	pleasure of the Governor.
57	(2) The duties of the office are to:
58	(a) Establish goals and strategies for Hope Florida.
59	(b) Facilitate coordination and collaboration amongst
60	participating agencies to achieve these goals.
61	(c) Expand the Hope Florida partner network to meet
62	the needs of participating Floridians.
63	Section 5. Section 23.43, Florida Statutes, is created
64	to read:
65	23.43 DefinitionsAs used in this section:
66	(1) "Care Plan" means a written tool that contains
67	information provided by the individual to develop and
68	customize tangible action steps and corresponding timelines
69	to achieve immediate, intermediate, and long-term goals and
70	address barriers through direct connection to community
71	resources and opportunities to achieve their goal.
72	(2) "Hope Florida Partner Network" means the
73	designated organizations actively engaged in Hope Florida
74	by providing goods or services that directly support Hope
75	Florida participants' goals and address identified
76	barriers.
77	(3) "Hope Line" means the toll-free number used to
78	serve as a hotline for Hope Florida inquiries and referrals
79	for individuals and families in need of services.
80	(4) "Hope Navigators" means any individuals designated
81	by a Hope Florida participating agency to coordinate care

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82	and assist participants and families seeking services
83	through Hope Florida.
84	(5) "Participant" means any individual who is
85	voluntarily enrolled in Hope Florida.
86	Section 6. Section 23.44, Florida Statutes, is created
87	to read:
88	23.44 Hope Florida
89	(1) Hope Florida utilizes Hope Navigators to assist
90	participants in identifying their personal goals, develop
91	an individualized plan for achieving immediate,
92	intermediate, and long-term goals, identifying and
93	addressing barriers, and actively connecting participants
94	to community resources and opportunities to achieve their
95	goals. Hope Florida utilizes government agencies, non-
96	profit organizations, faith-based organizations, and the
97	private sector to serve families holistically in achieving
98	self-sufficiency, maximizing community integration, and
99	building a prosperous future. Barriers to self-sufficiency
100	may include, but are not limited to, stable employment,
101	increased wages, skills for greater independence, education
102	or training, meeting basic needs, and stable housing.
103	Participants requiring assistance with employment or
104	vocational training shall be referred to CareerSource
105	Florida and the Local Workforce Development Boards or other
106	entities to prepare, train, and place individuals in
107	meaningful employment.
108	(2) Hope Navigators.

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109	(a) Hope Navigators are resources designated by a
110	participating agency that are embedded to serve as a
111	catalyst and single point of contact for participants by
112	utilizing participant information to jointly develop and
113	implement care plans, navigating and actively leveraging
114	community-based supports and opportunities throughout each
115	step to create a sustainable network of supports to achieve
116	participant goals, overcome barriers, and realize their
117	full potential.
118	(b) Care Plans, at a minimum, must be a written plan
119	that includes action steps and corresponding timelines to
120	address immediate, intermediate, and long-term goals and
121	barriers to help participants achieve their greatest
122	potential based on their personal goals. This can include,
123	but is not limited to, goals relating to mentorship and
124	coaching, life skills development, employment, educational
125	obtainment, community engagement, and volunteerism and
126	addressing barriers such as basic needs, transportation,
127	and untreated medical and behavioral health conditions.
128	(3) The Hope Florida Partner Network is comprised of
129	designated state agencies, private-public partnerships,
130	non-profit, private sector, and faith-based organizations
131	actively engaged in Hope Florida by supporting and
132	addressing the goals and barriers of participants. To
133	sustain the effectiveness of Hope Florida and the network,
134	continuous development of both new and existing
135	partnerships is necessary and encouraged.

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136	(4) Participant Eligibility
137	(a) In order to participate in Hope Florida,
138	individuals must be:
139	1. A resident of the State of Florida; and
140	2. A citizen of the United States or a permanent
141	resident alien of the United States, as determined by the
142	United States Bureau of Citizenship and Immigration
143	Services; and
144	3. At least 18 years old; or
145	4. At least 16 years old if emancipated; or
146	5. Under the age of 18 years old and not emancipated
147	with the consent of a parent or guardian.
148	(b) Participation in Hope Florida is voluntary.
149	(c) Individuals may request assistance by calling the
150	Hope Line, requesting assistance through the Hope Florida
151	website, or through proactive outreach by a participating
152	agency, or referrals may be made on behalf of an individual
153	by community organizations to the Hope Line, Hope Florida
154	website, or participating state agency Hope Navigator.
155	(5) Participating agencies.
156	(a) State agencies shall participate in Hope Florida
157	at the direction of the Executive Office of the Governor.
158	At a minimum, the following state agencies must participate
159	in Hope Florida: the Department of Children and Families,
160	the Agency for Persons with Disabilities, the Department of
161	Juvenile Justice, Guardian Ad Litem, the Department of
162	Education, the Agency for Health Care Administration, the

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163	Department of Corrections, the Division of Emergency
164	Management, the Department of Veteran's Affairs, the
165	Department of Commerce, and the Department of Elderly
166	Affairs.
167	(b) In order to utilize government resources more
168	effectively and efficiently, participating state agencies
169	must utilize existing resources and personnel, to the
170	extent possible, to operate Hope Florida.
171	(c) Other public-private partners may also participate
172	in Hope Florida, at the direction of the Executive Office
173	of the Governor, including but not limited to: CareerSource
174	Florida and Volunteer Florida.
175	(6) A designated agency shall be determined by the
176	Executive Office of the Governor, at a minimum, to:
177	(a) Operate the Hope Line which will be available, at
178	a minimum, during business hours Monday through Friday.
179	(b) Develop and maintain a website for individuals to
180	connect with Hope Florida or to volunteer their time or
181	donate resources.
182	(c) Develop and maintain a Hope Florida case
183	management system that, at a minimum, conducts intake for
184	Hope Florida inquiries and referrals for individuals and
185	families in need of services. An electronic system shall be
186	developed and maintained by the designated agency for
187	purposes of care planning functionality, closed loop
188	referrals, and tracking at a minimum.

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189	(d) Work with the Florida Department of Commerce and
190	CareerSource Florida to maintain a portal for designating
191	employers as "Hope Florida Employers." The portal must be
192	integrated with the Florida Department of Commerce's one-
193	stop delivery system to ensure all Floridians served
194	through Hope Florida have access to employment and training
195	services.
196	Section 7. This act shall take effect upon becoming
197	law.